



Form 6866
4/06

20 YEAR LIMITED WARRANTY

SunStrongPRS panels as manufactured by Crane Composites, Inc., corporate headquarters in Channahon, IL, are warranted for a period of twenty (20) years from the date of purchase to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser and is non-transferable.

Panels covered under this warranty are warranted for a period of twenty (20) years from date of purchase to:

1. Be free from defects in materials and workmanship.
2. Not rot, rust, corrode, or develop structural surface cracks.
3. Be tested in accordance to procedures for the Standard Specification for Glass Fiber-Reinforced Polyester Plastic Panels, ASTM Designation D3841.

Upon documentation and verification of defect or failure, the above referenced product will be repaired or replaced, without charge if it fails due to the above defects. This warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

The warranty applies only to panels stored, applied, installed and used in accordance with manufacturer's recommendations and technical bulletins and with recognized standards of construction. This warranty does not cover defects caused by:

1. Improper installation (non-conformance with recognized standards of construction). Failure due to any adhesive, caulk or other accessory.
2. Damage (not resulting from defects) while in possession of the customer.
3. Unreasonable use (including failure to provide reasonable and necessary maintenance).
4. Normal pigmentation fading to exposure to ultraviolet rays.
5. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane, or flood.

Crane Composites, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty of merchantability or fitness for a particular purpose. Crane Composites shall not be liable for consequential, incidental or punitive damages.

This warranty is the sole warranty provided for Crane Composites, Inc. SunStrong PRS.

To present a claim under this warranty, use claim form on reverse side.

PRODUCT WARRANTY CLAIM FORM

Step 1

Complete this form and send it with:

- original purchase receipt (required)
- clear picture(s) of claimed defect or performance failure or a sample of product displaying failure (required)

Please note that the claim will not be reviewed without the required items.

Step 2

Mail Claims To:

Crane Composites, Inc.
Customer Service Department
23525 W. Eames
Channahon, IL 60410
1-800-435-0080
1-815-467-8600
1-815-467-8668 fax

Step 3

Within 60 days of receiving all materials and upon evaluation and verification of a valid claim, a check for the original purchase amount pro-rated for number of years since purchase will be issued. If the claim is denied, you will be notified of the reason(s).

(Please Print)

Name

Address

City

State

Zip

Phone

Fax

E-mail

Description of claimed product defect or product performance failure:
